



# WTIA BENEFITS PROGRAM

## CONTACT LIST



## Company

## Questions About...

## Company Contact Info

WTIA Health Program

- ▶ Get information on WTIA medical, vision, dental, life, disability or EAP products
- ▶ Get a quote for the WTIA Association Health Plan (AHP)

WTIA Health Benefits Program  
1595 NW Gilman Blvd. Ste 6B, Issaquah,  
WA 98027

Contact your broker at:

Company:

Name:

Address:

PH:

Email:

Or contact WTIA directly at

**health@watech.org**

WTIA Partnerships

- ▶ Becoming a WTIA member
- ▶ Membership benefits and services

Washington Technology Industry  
Association (WTIA)

**1595 NW Gilman Blvd. Ste 6B,**

**Issaquah, WA 98027**

**206-448-3033**

**info@watech.org**

WTIA 401(k) Program

- ▶ 401(k) plan information and quote

401(k) Plan

WTIA Benefits Program

**1595 NW Gilman Blvd. Ste 6B,**

**Issaquah, WA 98027**

**206-707-0775**

**www.washingtontechnology.org/  
services/401k/**

**401k@watech.org**

Company	Questions About...	Company Contact Info
VSP (vision carrier)	<ul style="list-style-type: none"> <li>▶ Find a vision provider</li> <li>▶ Vision claim and benefit</li> </ul>	<p>VSP</p> <p><b>1-800-877-7195</b></p> <p><b>www.vsp.com</b></p>
Delta Dental of WA	<p>information</p> <ul style="list-style-type: none"> <li>▶ Benefit information</li> <li>▶ Claim information</li> <li>▶ Finding in-network dentists</li> </ul>	<p>Member Customer Service: <b>1-800-554-1907 (7am - 5pm PT)</b></p> <p>Patient Text: <b>833-604-1246</b></p> <p>Customer Service &amp; Claims: <b>PO BOX 75983 Seattle, WA 98175</b></p> <p>Website: <b>www.deltadentalwa.com</b></p>
Navia Benefit Solutions	<ul style="list-style-type: none"> <li>▶ HSA/FSA information and set up</li> </ul>	<p>New Group Sales <b>sales@naviabenefits.com</b></p> <p>Existing Employer Group Questions <b>1-866-831-6138</b></p> <p>Individual Employee Questions <b>1-800-669-3539</b> <b>naviabenefits.com</b></p>

Company	Questions About...	Company Contact Info
Vimly Benefit Solutions	<ul style="list-style-type: none"> <li>▶ Enrollment including adding/deleting employees</li> <li>▶ Eligibility</li> <li>▶ Information changes</li> <li>▶ COBRA</li> <li>▶ Billing and payment</li> </ul>	<p>Vimly Benefit Solutions</p> <p>WTIA AHP:  <b>PH: 425-771-7359</b>  <b>Fax: 425-771-1226</b>  <b>wtia@vimly.com</b></p> <p>Mailing address:  <b>P.O. Box 6 Mukilteo, WA 98275</b></p> <p>Physical address:  <b>12121 Harbour Reach Drive, Suite 105</b>  <b>Mukilteo, WA 98275</b></p> <p>COBRA Department  <b>PH: 206-859-2600</b>  <b>Fax: 206-859-2623</b>  <b>COBRA@vimly.com</b></p>
Cleo	<ul style="list-style-type: none"> <li>▶ Family planning and caregiver support up to age 18</li> <li>▶ Adult family member caregiver support</li> </ul>	<p>Website  <b>hicleo.com/activate</b></p> <p>Email  <b>support@hicleo.com</b></p>
Metlife (life, supplemental life and AD&D, shortterm disability and long-term disability)	<ul style="list-style-type: none"> <li>▶ Life, AD&amp;D, and disability claims and coverage</li> <li>▶ Portability</li> </ul>	<p>Metlife  <b>1-800-ASK-4-MET (1-800-275-4638)</b>  <b>www.metlife.com</b></p> <p>Life Claims  <b>PO Box 6100</b>  <b>Scranton, PA 18505-6100</b>  <b>PH: 1-877-275-6387</b>  <b>Fax: 1-570-558-8645</b></p> <p>Portability  <b>1-866-492-6983</b></p> <p>MetLife Disability Claims  <b>PO Box 14590</b>  <b>Lexington, KY 40511-4590</b>  <b>Fax: 1-800-230-9531</b></p>

## Company

## Questions About...

## Company Contact Info

UnitedHealthcare  
(UHC)

- ▶ Benefit information
- ▶ Claim information
- ▶ Find an in-network provider
- ▶ Prior authorizations & appeals

WTIA Dedicated Toll Free Number:  
**844-287-3116**

Pre Member Website: <https://www.whyuhc.com/wtia>

Mailing Address for Medical Claim:  
**UnitedHealthcare, PO BOX 30555,  
Salt Lake City, UT 84130**

Mailing Address for Pharmacy Claim:  
**OptumRx Claims Department, PO  
BOX 650540, Dallas, TX 75265-0540**

Physical Address: **UnitedHealthcare,  
600 Stewart St, Seattle, WA 98101**

Prior Authorization: Provider Line:  
**877.842.3210** | In Network providers are contractually obligated to submit the prior authorization on the member's behalf via the provider portal or by calling the provider line.

Appeal Address:  
**UnitedHealthcare Appeals, PO BOX  
31393, Salt Lake City, UT 84131**

Finding out of State Providers:  
**Member portal (myuhc.com) or by  
calling the number shown on the  
Member ID card**

UnitedHealthCare EAP: **Member  
portal (myuhc.com) or by calling  
1-888-887-4114**